# Grace Yoga & Thai Yoga Massage Booking Terms and Conditions

# **Cancellation Policy**

Cancellations made more than 48 hours before the scheduled class will not receive a refund, but can be moved to another date and/ or gifted to another person.

Cancellations made within 48 hours of the scheduled class will unfortunately be non-refundable.

#### Late Arrivals

Please arrive at least 10 minutes before the class starts.

Late arrivals may not be admitted and will not be refunded.

#### Class Changes

The studio reserves the right to change class schedules or instructors without prior notice.

In case of class or massage cancellation by Grace, a full refund or rescheduling option will be provided.

# **Health and Safety**

Participants must inform the instructor or therapist of any injuries or health conditions prior to the class or treatment.

The business (Grace) is not responsible for any injuries sustained during the class.

#### Personal Belongings

The studio is not responsible for any lost or stolen personal belongings.

Please keep your valuables safe and secure.

## **Code of Conduct**

Respectful behaviour towards instructors and fellow participants is expected at all times.

Disruptive behaviour may result in removal from the class without refund.

## **Payment Terms**

Full payment must be made before the start of the class or massage via the website.

## Privacy Policy

Personal information collected during the booking process will be used solely for administrative purposes.

The company will not share your personal information with third parties without your consent.

## **Liability Waiver**

By booking a class, participants agree to waive any claims against the studio for injuries or damages incurred during the class.